



Rabobank profile

- An Allfinanz services provider on a co-operative basis
- Domestic market leader in savings, mortgages and SME's
- Internationally the global Food & Agri bank
- Rabobank Group comprises:
 - 188 independent co-operative local Rabobanks in the Netherlands
 - 289 International offices in 38 countries worldwide
 - Central services organisation Rabobank Nederland
 - Subsidiaries like Robeco Group, De Lage Landen
- Highest credit status Triple A from Standard & Poor's, Moody's and Dominion Bond Rating Service
- Measured by core capital, Rabobank is one of the top twenty world's largest financial institutions



Rabobank by the number(s)

• Employees : 50.000

- Clients : 9 Million, I.6M of which are members
- Total Assets : €556 Billion
- Net Profit 2006 : €2.3 Billion



- Global operations divided across various regions: Americas, Asia, Australia & New Zealand and Europe
- Main centres: London, Dublin, New York, Singapore, Hong Kong, Tokyo, Sydney



Payments profile and numbers

- Transactions: 2 Billion
- 35% NL market share, market leader
- In the 90's first with online realtime platform, then largest Tandem user worldwide
- CLS
 - 1.25% of average daily volume
 - 3% of average daily value
- SWIFT (2006)
 - FIN transactions : 10 Million
 - InterAct : 2 Million (a.o. CLS)
 - FileAct : 2000 files
 - Accord
- : live from October
 - SWIFT ranking : 55
- Expected growth 2007 2010: 100%+









Resilience

- Wikipedia:
 - Resilience generally means the ability to recover from (or to resist being affected by) some shock, insult, or disturbance.
 However, it is used quite differently in different fields.
- For our purpose of today:
 - Resilience is the ability of the network to provide and maintain an acceptable level of service in the face of various faults and challenges to normal operation
 - •Ability for users and applications to enter and access information when needed
 - Maintenance of end-to-end communication
 - •Operation of distributed processing and networked storage



SWIFT context diagram



GLOBAL OPERATIONS MANAGERS CONFERENCE 2007

Rabobank

SWIFT infrastructure Upgrade



From double (production & backup) to triple (production, backup & test) implementation

Site 1



Crisis Management if SWIFT/CLS fails

- It all depends on Timing....
- Crisis management organisation invoked. If necessary DNB will be involved.
- Choices need to be made, and worst case <u>about 20-30 bulk /</u> <u>large payments will to be prioritised and sent manually</u>
- CLS incoming (and outgoing) payments (+/- 1-3 per day)
- MM and FX transactions (+/- 4-10 per day)
- Liquidity transfers to offices/agents abroad (+/- 4-15 per day)
- EBA settlement payments and liquidity swaps (+/- 2-3 per day)
- Payments for the clearing and settlement of securities (+/- 4 per day)
- Critical payments for clients (corporates, pension funds) (+/- 3-10 per day)
- 'Margin calls' (collateral for securities clearing) (+/- 2 per day)

But: People will resolve the crisis!



Rules or Principles?

- NL/Europe:
 - Each institution is, by principle, responsible for own resilience
 - Regulator Audits, Recommend and Demand measures if need be
 - Which differ by country in approach
- US:
 - Resilience is managed by the institution as well,
 - Regulator sets Rules and issues severe Penalties and Restrictions if deemed necessary



Given the increasing importance of the payments infrastructure: should Europe move even more to the US model too in terms of a uniform approach?

